

The following is created to document actions and strategies developed by Northwood Deaconess Health Center in response to the Community Assessment. Section I of this document will address the concerns identified by those who completed the survey. Section II will address health indicators identified by participants and by the county health rankings.

Section I – concerns identified

Item	Response
1. Emergency services available 24/7	<ul style="list-style-type: none"> <li>A. Secured contracts with providers for hospital coverage.</li> <li>B. Running an EMT course to increase number of available EMT's.</li> <li>C. Accessing state funding to support daytime EMT coverage.</li> </ul>
2. Adequate number of doctors	<ul style="list-style-type: none"> <li>A. Worked with VCHC to hire Dr. George Stenger.</li> <li>B. Develop long term recruiting strategy for providers.</li> </ul>
3. Access to specialists / mental health	<ul style="list-style-type: none"> <li>A. Will work with Sanford Health/ VCHC to assess mental health.</li> <li>B. Will consider telemedicine options</li> <li>C. Care options explored (video to the ER to support providers)</li> </ul>
4. Cancer / diabetes	A. Will work to improve wellness activities and screening activities coordinating hospital and clinic services
5. Heart disease	<ul style="list-style-type: none"> <li>A. Prevention and wellness activities increased in 2013</li> <li>B. Maintain local cardiac / pulmonary rehab services</li> </ul>
6. Wellness/ prevention	A. Implement programs as part of BCBS grant initiative
7. Emergency preparedness	<ul style="list-style-type: none"> <li>A. Management staff will take FEMA coursework offered</li> <li>B. Review of emergency plans done by management.</li> </ul>
8. Adequate numbers of staff	<ul style="list-style-type: none"> <li>A. Maintain competitive wage / benefit package.</li> <li>B. Use sign on incentives and educational benefits to incent staff in careers that have shortages.</li> </ul>

Section II – Health indicators

Item	Response
1. Obesity/ physical inactivity / access to recreational facilities.	A. Implement weight management program B. Schedule events in community on health / fitness C. Coordinate activities with school to address childhood obesity. D. Improve awareness of fitness center
2. Smoking	A. Make available ND Quit line information. B. Adjust NDHC policy to further restrict policy of on campus smoking for staff, residents, and patients.
3. Excessive drinking	A. Increase information available on alcohol abuse awareness. B. Work with local schools on events on the topic.
4. Limit access to healthy foods	A. Hold a community event to increase awareness. B. Provide “For Your Health” stories on topic.
5. Sexually transmitted infections	A. Increase information available on sexually transmitted diseases.
6. Cost of care / uninsured	A. Improve awareness of charity care and the financial assistance program.